



## Information for First time Customers

Our goal is to make your visit to the food bank comfortable. To pave the way for a smooth check-in we ask that you bring the following:

- An ID with your name and address (example WA Driver's license)
- The names and dates of birth of everyone in your household
- (if possible) Grocery Bags in which to pack your food
- Patience

Each of our seven food bank locations is computerized. Your information will be entered into our database. After your first visit you will only need to provide your name when you check in. Once you have checked in you will either be given a number, if there is a large line in front of you, or you will be served immediately.

In our larger food bank locations you will be provided with a shopping cart where you will go through the aisles and choose the food that best suits your needs. In our smaller locations you will be provided with a menu that you will fill out while waiting.

In each location our goal is to provide you and your family with enough nutritious food to make 3 meals a day for 3 days. Most of our food comes from donations, however many churches and individuals provide funding so that we can purchase nutritious food to fill in the gaps.

Our food banks are staffed by volunteers so if you are interested in assisting please contact the food bank coordinator in each location.

If you have any questions, comments or concerns, please contact us. We would like to hear from you regarding your food bank experience. Our main office number is (253) 383-3164. You can also e-mail us at [fishfoodbanks@harboret.com](mailto:fishfoodbanks@harboret.com).

We hope you have a pleasant experience.

Sincerely,

Beth Elliott  
Executive Director