



Information for First-time Customers

Welcome! Our goal is to make your visit today as easy and comfortable as possible.

Please follow these steps:

1. Present an ID with your name, date of birth and current address. You will be asked to provide the names and dates of birth for everyone in your household.
2. Your information will be entered into our computer database. (After your first visit you will only need to provide your name and any changes in your address or information.)
3. To complete the check-in process, you will be asked to sign your name on a computer signature pad. (We are required to gather signatures by the commodity program that provides some of our food.)
4. After you have checked in you will be served in the order of check-in.
5. When it is your turn, you will be given a shopping cart and a volunteer will go through the aisles with you to help you choose food that meets your family's needs. Our goal is to provide you and your family with enough nutritious food to make three meals a day for three days.
6. We ask that you please visit the food bank only once every seven days.
7. Please note that we are not responsible for your children or your belongings. We ask that you keep your children with you at all times.
8. Please respect other clients and staff by turning off your cell phone while you are at the food bank.

If you have any questions, comments or concerns, please contact us. We would like to hear from you. Our main office number is (253) 383-3164. You can also e-mail us at info@fishfoodbanks.org.

We hope you have a pleasant experience.

Sincerely,
Beth Elliott
Executive Director